



**WESTLAKE SPORTS THERAPY INC.**

**Notice of Non Covered Services**

Every patients insurance pays differently whether “in plan” or “out of plan”. We utilize a professional billing management company for all of our billing and we will make every effort to maximize your benefits coverage for your visits to our facility, including treatment, therapeutic exercise, and sometimes massage. It is your (the patient’s) responsibility to understand the terms of your coverage and you will be liable for the cost of each treatment, exercise session, and massage should your insurance not fully cover the cost.

We feel our prices are competitive and are standard, set charges for each treatment, exercise and massage session.

Over the past few months, many insurance companies have been communicating with us with regards to the type of treatment they are willing to compensate for. The following are a brief synopsis of comments made by insurance companies that we felt it important to notify you about, as our patient.

1. The number of treatments your policy provides is not a guarantee you will be covered for that same amount. All services are subject to medical necessity determined by our insurance company.
2. It is not the responsibility of your insurance to cover your treatment until you are pain free. According to your insurance policy, a level 2 pain out of 10 on a 0 to 10 pain scale is acceptable.
3. If your injury occurred during sport/activity, it is not in your policy to be treated until you have the ability to return to that sport/activity. The insurance will assist you to return to your basic daily activities and it is your own responsibility beyond that point.
4. Your insurance has stated that, Massage and exercise have little value beyond one or two sessions. They may typically cover up to two massages or exercise sessions depending on your specific benefits. They believe you will receive the same benefit if we were to provide you with a paper handout, go thru it with you once and for you to work with exercises/massage on your own.
5. A prescription from a Medical Doctor does not guarantee coverage. Medical necessity will be evaluated patient-by-patient using your own insurance’s specific protocol.

As your chosen Medical Provider, we will continue to provide you with the best care your insurance allows. Unfortunately the rates that insurance companies are reimbursing for additional services are far below our own cost. The insurance industry’s response is that all health care providers will need to treat more patients per hour to maintain their businesses in the future. We will not under any circumstances reduce the level of our care. If your Doctor feels you will benefit from exercise or massage and your choose to have it please understand that your policy may not provide coverage and you may be responsible for additional charges above the normal co-pay or co-insurance. If you wish to decline recommended services that may not be covered, we will do our best to provide you with the best care your insurance allows.

If you have any questions regarding your coverage please contact your HR department or insurance carrier.

I understand the above information and I am signing below to acknowledge that all recommended services may not be covered by my insurance company. I am further acknowledging that I take full responsibility for the services I receive in the office and will pay the full amounts not covered by my insurance within 30 days of invoice receipt.

\_\_\_\_\_  
Print Name of Patient

\_\_\_\_\_  
Signature of Patient or Legal Guardian

\_\_\_\_\_  
Date

**Physical Therapy - Chiropractic - Massage Therapy - Personal & Athletic Training**

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